

**CIMB BANK'S TESCO DUIT RAYA CAMPAIGN
Frequently Asked Questions (FAQ)**
1. When is the campaign period?

The campaign runs from 1st May to 31st July 2017.

2. Is this campaign applicable to all cards?

No. This campaign is only applicable for CIMB Tesco Credit and Debit Mastercard.

3. Who can participate?

All new and existing CIMB Tesco Credit and Debit Mastercard(s) ("CIMB Tesco Cards") card member issued by CIMB Bank Berhad ("CIMB Bank") is eligible to participate in the Campaign ("Eligible Card Members")

4. Who are NOT eligible?

The following persons are NOT eligible to participate:

- a) All other CIMB/CIMB Islamic Bank's card members except for CIMB Tesco Cards.
- b) Permanent and/or contract employees of CIMB Group and their immediate family members.
- c) Representatives and/or agents (including advertising agencies, promotional agencies of CIMB Bank and their immediate family members).

5. How do I participate in the Campaign?

To be eligible to participate in the Campaign, the Eligible Card Member is required to meet any of the campaign entry criteria.

6. How do I be entitled for Campaign Entries?

To be eligible for the Campaign entry, the Participant is required to sign up/spend the following campaign criteria and stand to win the Prizes.

CIMB Tesco Debit Card	
Campaign Criteria	Entry
For every new issuance of CIMB Tesco Debit Card to the Eligible Participant with a minimum initial deposit of RM250	30 Entries
For every RM50 spend in Tesco Stores with CIMB Tesco Debit Card	30 Entries
For every RM50 spend outside Tesco Stores with CIMB Tesco Debit Card	10 Entries
CIMB Tesco Credit Card	
Campaign Criteria	Entry
For every new principal CIMB Tesco Credit Card approved	30 Entries
For every RM50 spend in Tesco Stores with CIMB Tesco Credit Card	30 Entries

For every RM50 spend outside Tesco Stores with CIMB Tesco credit Card	10 Entries
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7. Campaign Entries earned monthly will be carried forward to the following month's draw?

No, Campaign Entries earned monthly are not carried forward to the following month's draw.

8. If I have both CIMB Tesco Credit & Debit card, will my Campaign Entries earned combined?

No, Campaign Entries earned by CIMB Tesco Credit Card & Debit Card will be calculated separately.

9. What if I spend RM100 in a two different receipt? Am I entitled for 2 Campaign Entry to win the Monthly Prizes?

Yes. You are entitled to 1 entry for every RM50 spend regardless of your receipt count.

10. Is the cumulative spend separated between principal and supplementary cards?

No. The supplementary card member's qualified entries will be combined with the principal card member's qualified entries during this Campaign. Therefore, only the principal card member will be in the running to win the Prizes.

11. What are the prized for the Campaign?

Category	Cash Back Prize	No. of Winners	Total Winners during Campaign Period	Total Available Cash Back Prize during Campaign Period
Monthly Prize	RM300	300 per Campaign Month (150 winners for CIMB Tesco Debit Card and 150 winners for CIMB Tesco Credit Card)	900 winners	RM270,000
Total			900 winners	RM270,000

12. How many times can I win during the entire Campaign Period?

Each Eligible Card Members is entitled to win only one (1) Monthly Prize each month throughout the Campaign Period.

13. How will I know if I am the winner?

Shortlisted Participants will receive an SMS with a TRUE/FALSE question within four (4) to six (6) weeks after each Participating Period. The Shortlisted Participants who reply with the correct answer will be declared as the Monthly Campaign Winners of the Campaign Month. The deadline (i.e. date and time) to reply with the correct answer will be specified in the SMS.

14. If I am announced as one of the winners, how do I receive my Prize?

You will receive your prized in the form of Cash Back to your CIMB Tesco Savers Account (for CIMB Tesco Debit Mastercard) and CIMB Tesco Credit Mastercard Account.

15. How is the winner being selected?

Step 1: All Eligible Card Members who have met the criteria of the Campaign will be selected via a computerized random selection system.

Step 2: The shortlisted winners will receive an SMS with a TRUE/FALSE question will be sent within four (4) to six (6) weeks after each Participating Period in order to win the prize.

16. When and which number will I receive the SMS?

Shortlisted winners will receive the SMS via the latest telephone numbers furnished to CIMB Bank as shown in CIMB Bank's records at any time during office hours (9am – 6pm) on any working days from Monday to Friday.

17. What if I'm in an out of coverage area?

Shortlisted winners will be given a deadline (i.e. date and time) to reply with the correct answer will be specified in the SMS. Once the shortlisted winner did not reply within the deadline, the shortlisted winner will be deemed as disqualified and CIMB Bank has the right to select the next shortlisted winner from the same listing.

18. Will I receive the SMS if I'm a supplementary card member?

No. The SMS will only be sent to the Principle card members for both Credit and Debit Cards.

19. Can I exchange the Prize for cash or other products?

No. Prizes are provided on "As is" basis. All Prized are non-refundable and non-exchangeable for cash or kind whether in part or in full.

For more information on the CIMB Tesco Duit Raya Campaign, kindly refer to the full [terms & conditions](#) on www.cimbbank.com.my.